Purchase a Charleston Symphony Subscription

1. In the browser of your choice, navigate to www.gaillardcenter.org.

2. In the navigation, hover over “Buy Tickets” section to make the full menu appear. Select the option “Charleston Symphony”.

3. Read through the Charleston Symphony Subscription page to learn more about the types of subscriptions available.

<table>
<thead>
<tr>
<th>MASTERWORKS</th>
<th>POPS</th>
<th>PICK 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Includes tickets to <strong>ALL 8</strong> of the 21-22 Masterworks concerts.</td>
<td>• Includes tickets to <strong>ALL 4</strong> of the 21-22 Masterworks concerts.</td>
<td>• Includes tickets to 6 <strong>AMAZING</strong> performances.</td>
</tr>
<tr>
<td>• <strong>Renew &amp; Reserve</strong>! Subscribers have the same seats for the entire season.</td>
<td>• <strong>Renew &amp; Reserve</strong>! Subscribers have the same seats for the entire season.</td>
<td>• Mix &amp; match! Get the <strong>BEST of both in one great subscription.</strong></td>
</tr>
</tbody>
</table>

(Masterworks performances are held on Friday and Saturday nights, with the exception of **BEETHOVEN'S 9th** in April 2022. Please select your preferred night when you purchase your subscription.)

(Pops performances are held on Thursday and Saturday nights, with the exception of **HOLIDAY POPS** in December 2021.)

4. Scroll down on the page to see all the performances this season. If you have any questions about the performances or subscriptions, please contact the Director of Patron Services at the Charleston Symphony, Cindy Branch at cindy@charlestonsymphony.org.

(continued on next page)
5. When you have decided which subscription is best for you, select the “Buy New Subscription” button. Please note: renewals are only for patrons who purchased a Masterworks and Pops Subscription in the 20-21 Season.

6. Select “Booking and More Information” under the subscription you would like to purchase.

7. If you are purchasing a Masterworks or Pops Series Subscription, the events will automatically be selected at the top. If you are purchasing the Pick 6 Subscription, select the shows you want to include. Enter the number of series you wish you purchase, and click the “Next” button.

(continued on next page)
8. Confirm that the selected shows are correct, and press the “Next” button.

<table>
<thead>
<tr>
<th>CSO Masterworks Saturday 20-21</th>
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</thead>
<tbody>
<tr>
<td>CSO Masterworks 1: A Triumphant Return September 25, 2021 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 2: Bolero October 16, 2021 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 3: Beethoven and Witches October 30, 2021 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 4: Stars of the CSO November 20, 2021 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 5: Hart of Tchaikovsky January 8, 2022 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 6: Chopin's Masterpiece February 5, 2022 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 7: Stravinsky's Petrushka March 5, 2022 7:30 PM</td>
</tr>
<tr>
<td>CSO Masterworks 8: Beethoven's 9th (An Ode To Joy) April 29, 2022 7:30 PM</td>
</tr>
</tbody>
</table>

9. Select which level of the Martha & John M. Rivers Performance Hall you would like to be seated on. (Gallery, Dress Circle, Box Tier, or Orchestra)

10. A seatmap of the Martha & John M. Rivers Performance Hall will appear. Select your seats. Seats that are gray cannot be selected. Press the “Next” button when you are finished selecting your seats.

10. Your subscription will be added to your Cart. Scroll down and confirm your shows, the total cost, and then click the “Checkout” button.

(continued on next page)
11. When prompted, enter your email address. If a Gaillard Center account exists with your email address, you will be asked to input your password to sign in to your account.

*If you do not remember your password, press the “Send Me A Link to Login” button and follow instructions beginning on page 5 of this document.*

12. Once you are logged into your account, follow the instructions on the Checkout page to complete your purchase!

*If you need further assistance, please contact the Gaillard Center Ticket Office at (843) 242-3099 or ticketing@gaillardcenter.org.*
Reset Your Password

1. In the browser of your choice, navigate to www.gaillardcenter.org.

2. In the top right-hand corner of the screen, click “Sign In”.

3. Below the Login information, click on the “Reset here” link next to “Forgot your password?”.

4. On the next screen, enter and confirm your email address, then click “Email Password Link to Me”.

Login
We have recently upgraded our ticketing system. If you have previously purchased tickets with the Charleston Gaillard Center using this email address, please click “Reset here” below and a link will be emailed to you asking you to create a password for our new ticketing system. If this is your first time purchasing with this email address, please click “Register now” below. If you’re having any trouble, please reach out to our ticket office at 843-242-3090.

Forgot Password
5. Navigate to your email inbox, and look for an email with the subject line of “New Password” from the email confirmations@gaillardcenter.org. You will see the message below. Click on the link which is highlighted below.

If you do not see the email after a few minutes, check your junk, spam, or promotions folder in your email as it may have been flagged.

```
confirmation@gaillardcenter.org

to

Dear

This is a message from Charleston Gaillard Center.

We’ve received a request to reset your password. If you made this request, please click here to change your password.

This link will expire in 12 hours. If you didn’t make this request, you can ignore this email and your password won’t be changed.

With best wishes,

Charleston Gaillard Center
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6. Once clicked, a new window will open. Under “Set your Password”, enter in your new password and confirm it. Once done, click on “Change Password”.

7. Click “Continue” on the next page to enter your account.

If you need further assistance, please contact our Ticket Office at (843) 242-3099 or ticketing@gaillardcenter.org.